

### Introduction to Guest Services

Welcome to the Holiday Niseko Guest ServicesGuide for winter 2025-2026. If you have any questions regarding any of the services in this guide please don't hesitate to contact your Holiday Niseko agent or **res@holidayniseko.com** 

We look forward to meeting you!

The Holiday Niseko Team

### **Reservation Office Hours**

#### **Summer**

April 1- Nov 30 Monday to Friday 9am -5pm

#### Winter

Dec 1 - March 31 7 days a week 8:00am -6:00pm

### **Contact Information**

Phone +81 136-21-6221

# Important Information



### **BOOK IN ADVANCE TO AVOID DISAPPOINTMENT**

Pre-book as soon as possible if you would like airport transfers and ski lessons. There is limited availability so don't miss out.

### **CANCELLATIONS & CHANGES MAY INCUR PENALTY CHARGES**

Due to limited availability, ski schools and transfer companies in Niseko have strict cancellation policies. Please familiarise yourself with the terms and conditions at the end of this guide or check with your agent.

### **CHECK-OUT TIME IS 10:00AM**

DEPARTURE TIME FROM NISEKO- Check-out time is 10am. Late check-outs are not possible. If you have a later flight it is strongly recommended to depart Niseko at 10am rather than wait around. The New Chitose Airport has extensive shopping, restaurants and entertainment areas.

### **How to Book Guest Services**

You can easily add guest services to your reservation through your MyBooking page:

Click on the MyBooking link or access it from the top menu on the Holiday Niseko website

Enter the following login details:

- Email: The same email you used when booking your accommodation
- Reservation ID: Your accommodation reservation number

Once logged in, you'll be able to browse available guest services, add them to your booking, and make payments securely online

**Can't find your booking information?** If you don't have your Reservation ID or are experiencing any issues, please contact our reservations team at res@holidayniseko.com for assistance.

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# **Explore Niseko Private Transfers**



All transfers are a door to door service between New Chitose Airport (CTS) and Niseko or Niseko and Sapporo city. For other destinations please contact your agent for details.

From/To Niseko	Sedan	Alphard	Hiace Grand Cabin (van)	Micro Bus	Medium Coach
New Chitose	¥41,000	¥50,000	¥50,000	¥104,000	¥120,000
Sapporo City	¥43,000	¥50,000	¥50,000	¥113,400	¥131,000
		Passenger and Lu	iggage Allowance		
No Luggage	3 x <b>أ</b>	5 x 🐧	9 x <b>†</b>	15 x 👘	23 x 🐧
With Baggage Only	2 x <b>f</b> 2 x Suitcases 2 Carry-on	3 x <b>n</b> 2 x Suitcases 2 x Carry-on	8 x <b>f</b> 8 x Suitcases 3 x Carry-on	13 x <b>f</b> 13 x Suitcases	23 x <b>1</b> 23 x Suitcases
With Ski / Snowboard Bags	2 x <b>f</b> 2 x Suitcases 1x Ski/Board bag	3 x <b>n</b> 3 x Suitcases 1 x Ski/Board bag	8 x <b>f</b> 8 x Suitcases 3 x Ski/Board bags	15 x <b>1</b> 15 x Suitcases 3 x Ski/Board bags	23 x 1 23 x 23 x Suitcases 3 - 6 x Ski/Board Bags

## **Explore Niseko Private Transfers**



Options	Sedan / Alphard	Hiace Grand Cabine (van)	Micro Bus	Medium Coach
Stop 1 hour	¥8,700	¥12,000	¥14,500	¥17,400
Drop off 2 places*	¥4,350	¥4,350	¥7,250	¥10,150
Before 7 AM pick-up	¥5,800	¥8,700	¥14,500	¥17,400
After 9:30 PM pick-up	¥5,800	¥8,700	¥14,500	¥17,400

<sup>\*</sup>Limited to two stops in Hirafu, if the second stop is outside Hirafu extra fees will incur

Please note that if the luggage allowance is exceeded for the vehicle type, you will be charged for a cargo van to take the excess baggage to your accommodation.



**Cancellation Policy for Explore Niseko Transfers** 

48 hours before 100% cancellation charge

72 hours before 50% cancellation charge

In the event that your flight is canceled and you are unable to arrive on the same day, a 100% cancellation charge will apply.

## **Sky Station - Private Transfers**



Experience hassle-free travel in Hokkaido with Sky Station's private transfer service. Connecting New Chitose Airport, Niseko, Sapporo, and other key destinations, Sky Station offers convenient door-to-door transportation tailored to your schedule.

Skip the buses and trains, and enjoy a more personalized journey. Whether you're headed to the slopes or the city, Sky Station provides a reliable and comfortable start to your Hokkaido adventure.





#### **Cancellation Policy for Sky Station Transfers**

14 days (starting from 00:00) prior 20%7 days (starting from 00:00) prior 30%6 days (starting from 00:00) to 24 hours prior 50%Within 24 hours before the trip 100%



# **Sky Station - Private Transfers**



All transfers are a door to door service between New Chitose Airport (CTS) and Niseko or Niseko and Sapporo city. For other destinations please contact your agent for details. Hiace Gran From/To Niseko Sedan COMING SOC **Alphard New Chitose** 000 **Sapporo City** 8 x 12 x No Luggage 12 x With Baggage Only 2 x Suitcases 2 x Suitcases 8 x Suitcases 12 x Suitcases 2 x Carry-on 2 Carry-on 2 x 8 x 9 x With Ski / 2 x Suitcases 3 x Suitcases 6 x Suitcases 9 x Suitcases **Snowboard Bags** 1x Ski/Board bag 1 x Ski/Board bag 4 x Ski/Board bags 4 x Ski/Board bags

Please note that if the luggage allowance is exceeded for the vehicle type, you will be charged for a cargo van to take the excess baggage to your accommodation.

### **Bus Transfers - Resortliner**







If you are staying in **Hirafu**, Holiday Niseko provides a free pick up from and drop off to the Hirafu Welcome Center for all bus transfers booked through us.

### Minimum Connection times Flight Arrivals

Domestic 45 minutes International 60 minutes

#### **Flight Departures**

Domestic 60 minutes
International 120 minutes



# **Bus Timetables**



TO HIRAFU, NISEKO - Bus #	101	103	105	107	109	111
New Chitose Airport (Dom.Terminal)	09:45	10:45	11:45	13:45	15:45	17:50
New Chitose Airport (Int'l Terminal)				13:55	15:55	18:00
<b>\</b>				CON		
Hirafu Welcome Center			NG S	OON	18:35	20:40
		COLAIT				
TO AIRPORT - Bus #	102	104	106	108	110	112
Hirafu Welcome Center	07:50	09:50	11:40	13:40	14:40	15:40
<b>\</b>						
New Chitose Airport (Dom.Terminal)	10:40	12:40	14:30	16:30	17:30	18:30
New Chitose Airport (Int'l Terminal)	10:45	12:45	14:35	16:30	17:35	18:35

### REGULAR SEASON - All Mountain Lift Passes 14 Dec 2025 - 23 Mar 2026



ТҮРЕ	ADULT	SENIOR 65+ / AGE 13-15	AGE 4-12
1 DAY	¥10,500	¥8,900	¥6,300
2 DAYS	¥20,500	¥17,400	¥12,300
3 DAYS	¥30,500	¥25,900	
4 DAYS	¥40,500		
7 0	CON	order. No	G S S S S S S S S S S S S S S S S S S S
JAYS	,500	¥68,400	¥48,300
9/11 DAYS	¥90,500	¥76,900	¥54,300
10/12 DAYS	¥100,500	¥85,400	¥60,300
11/13 DAYS	¥110,500	¥93,900	¥66,300
12/14 DAYS	¥120,500	¥102,400	¥72,300

The All Mountain lift pass covers all four Niseko resorts - Hanazono, Grand Hirafu Niseko Village and is recommended for take the most ountain here in

elight contact days in which the pass holder can choose their days of less can secutive days.

Lift passes can be reissued at the lift pass counter by paying a ¥3,000 fee. The lift pass number (located on the front of the pass) is required for this.

### SHOULDER SEASON - All Mountain Lift Passes Nov 30 -13 Dec 2025 & Spring 24 Mar to 6 Apr 2026



ТҮРЕ	ADULT	SENIOR 65+ / AGE 13-15	AGE 4-12
1 DAY	¥7,400	¥6,300	¥4,400
2 DAYS	¥14,400	¥12,200	¥8,600
3 DAYS	¥21,400	¥18,200	¥12,800
4 DAYS	¥28,400	¥24,100	
5 DAYA	¥35.400	IING	S Counter sales
		¥47,900	¥38,800
9/11 DA	¥63,400	¥53,800	¥38,000
10/12 DAYS	¥70,400	¥59,800	¥42,200
11/13 DAYS	¥77,400	¥65,800	46,400
12/14 DAYS	¥84,400	¥71,700	¥50,600

The All Mountain lift pass covers all four Niseko resorts - Hanazono, Grand Hirafu, Niseko Village and Annupuri This is recommended for wanting to make the most ne mountain here in

even days or less can n consecutive days. Els .ore lift passes have two actuanal rest days in which the pass holder can choose their days off.

Lift passes can be reissued at the lift pass counter by paying a ¥3,000 fee. The lift pass number (located on the front of the pass) is required for this.

### Hanazono-Grand Hirafu Lift Passes



Regular Season Dec. 14, 2025 - Mar. 23, 2026

Includes Night skiing 16:30~19:00

ТҮРЕ	ADULT	SENIOR 65+ / AGE 13-15	AGE 4-12
1 DAY	¥9,500	¥8,100	¥ς ¬
2 DAY	¥18,500	¥15-	ON
3 DAY	7	me St	
4 DAY	con	¥15 - SC SC S	¥2,000
5 DAY		¥38,700	¥27,300
6 DAY	¥54,500	¥46,300	¥32,700
7 DAY	¥63,500	¥54,000	¥38,100

The Hanazono and Grand
Hirafu Lift Ticket which
covers the Hanazono and
Hirafu areas (roughly 60% of
the total skiing area)

## Hanazono-Grand Hirafu Lift Passes



Early Season Nov 30, 2025 - Dec 13, 2025 Spring Season Mar. 24, 2026 - Apr. 6, 2026

ТҮРЕ	ADULT	SENIOR 65+ / AGE 13-15	AGE 4-12
1 DAY	¥6,700	¥5,700	¥4,000
2 DAY	¥13,100	¥11.10 SC 11NG SC	nN A
3 DAY		AING SU	
4 DAY	7 Cui	+22,000	¥15,500
5 DAY	¥32,300	¥27,500	¥19,400
6 DAY	¥38,700	¥32,900	¥23,200
7 DAY	¥45,100	¥38,300	¥27,100

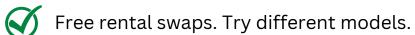
The Hanazono and Grand
Hirafu Lift Ticket which
covers the Hanazono and
Hirafu areas (roughly 60% of
the total skiing area)



## **Ski Rental**









Extensive range of brands.



Large retail store for outerwear and base layers.



Free pick-up and drop-off service.



Early Bird Special!
20% off for bookings made by 31st July 2025

### RENTAL RATES2O25 -26

PRICES IN JPY ¥



PREMIUM: Wide selection of new season gear. Change equipment to suit conditions. Swap from ski/board.

STANDARD: Great for first timers or those sticking to groomers. Swap from ski/board. \*Powder skis/board are not included in this package.

PREMIUM	SKI OR BOARD PACKAGES	1	2	3	4	5	6	7	+1
ADIII T	SKIS & POLES OR SNOWBOARD + BOOTS	10,000	17,500	24,000	30,500	37,000	43,500	50,000	5,000
ADULT	SKIS & POLES OR SNOWBOARD	8,500	15,000	21,500	28,000	34,500	41,000	47,500	5,000
I/ID 0	SKIS & POLES OR SNOWBOARD + BOOTS	7,500	12,500	16,500	20,500	24,500	28,500	32,500	3,000
KIDS	SKIS & POLES OR SNOWBOARD	6,500	11,000	15,000	19,000	23,000	27,000	31,000	3,000
STANDAI	RD SKI OR BOARD PACKAGES	1	2	3	4	5	6	7	+1
ADIII T	SKIS & POLES OR SNOWBOARD + BOOTS	8,000	14,000	19,000	24,000	29,000	34,000	39,000	4,000
ADULT	SKIS & POLES OR SNOWBOARD	6,500	11,500	16,500	21,500	26,500	31,500	36,500	4,000
1415.0	SKIS & POLES OR SNOWBOARD + BOOTS	6,000	10,000	13,000	16,000	19,000	22,000	25,000	3,000
KIDS	SKIS & POLES OR SNOWBOARD	5,000	8,500	11,500	14,500	17,500	20,500	23,500	3,000
CLOTHIN	G & ACCESSORIES	1	2	3	4	5	6	7	+1
ADULT JA	ACKET OR PANTS	3,200	5,200	6,700	8,200	9,700	11,200	12,700	700
KIDS JAC	KET OR PANTS	2,200	3,200	3,700	4,200	4,700	5,200	5,700	400
HELMET		2,800	4,000	4,800	5,600	6,400	7,200	8,000	600
APRÉS BO	DOTS	2,200	3,200	3,700	4,200	4,700	5,200	5,700	400
WRIST GI	UARDS	1,000	1,800	2,200	2,600	3,000	3,400	3,800	300
SKI POLE	S	1,000	1,800	2,200	2,600	3,000	3,400	3,800	300
SKI OR SN	NOWBOARD BOOTS	3,500	6,000	8,000	10,000	12,000	14,000	16,000	1,000
SNOWBO	DARD BINDINGS	3,500	6,000	8,000	10,000	12,000	14,000	16,000	1,000

Pre-booking rental customers can collect their equipment between 1-3pm the day before the rental period starts. Equipment can be picked up after 3pm the night before the rental period starts and can be kept until 10am the day after the rental period finishes. Rates include FREE insurance on all products (excess is 14 day rate of specific equipment). Kids rates apply to 13 years and younger.

# Niseko Sports Ski Rental







Free Overnight storage for skis and boards.

Pick up from 3pm the day before.



Four convenient locations



Free pick-up and drop-off service from.



Extensive range of brands.

# Niseko Sports Ski Rental



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SKIS / SNOWBOARD PACKAGES	1	2	3	4	5	6	7	Extra
PREMIUM Skis + Poles + boots / Snowboard + boots	9,500	16,500	23,500	30,500	37,500	44,500	51,500	+ 7,000
ECONOMY Skis + Poles + boots / Snowboard + boots	7,500	13,500	19,500	25,500	31,500	37,500	43,500	+ 6,000
CHILD (14 & Under) Skis + Poles + boots / Snowboard + boots	5,500	9,500	13,500	17,500	21,500	25,500	29,500	+4,000

SKIS and POLES / SNOWBOARD ONLY	1	2	3	4	7	Extra
PREMIUM Skis + Poles / Snowboard	8,000	14,000	20.00		44,000	+ 6,000
ECONOMY Skis + Poles / Snowboard	6,500			CIII	36,500	+ 5,000
CHILD (14 & Under) Skis + Poles / Snowboard				יעה	22,500	+ 3,000

		7 / B B B						
OTHERS	4111			4	5	6	7	Extra
ADULT Jacket or Pants			8,000	10,500	13,000	15,500	18,000	+ 2,500
ADULT Jacket & Pants set	,	11,000	16,000	20,100	26,000	31,000	36,000	+ 5,000
CHILD Jacket or Pants	2,000	3,500	5,000	6,500	8,000	9,500	11,000	+ 1,500
CHILD Jacket & Pants set	4,000	7,000	10,000	13,000	16,000	19,000	22,000	+ 3,000
Helmet	2,000	3,500	5,000	6,500	8,000	9,500	11,000	+ 1,500
Ski or Snowboard boots ONLY	3,500	6,000	8,500	11,000	13,500	16,000	18,500	+ 2,500
						+	-	

# **Private Lessons - Rhythm Rides**



Do you want to improve your skiing or snowboarding skills this winter in Niseko? Rhythm Rides offer private lessons for everyone. It could be your first time on snow, or you're comfortable ripping blacks, our lessons are tailored to meet all ability levels and goals.

Full day lessons can start in either Grand Hirafu or Annupuri. Our highly qualified team of passionate pros will ensure that you receive a lesson that is personal to you.

#### **Benefits:**

- Grand Hirafu or Annupuri start location
- Flexible start time and lesson durations.
- A team of highly qualified passionate pros!



# **Private Lessons - Rhythm Rides**



Private Lessons	Duration	Time	Price	Off Peak
Niseko Private	6 hrs	Flexible	¥110,000	¥95,000
	4 hrs	09:00–13:00	¥82,000	¥70,000
	3 hrs	14:00–17:00	¥60,000	¥52,000
	2 hrs	14:00–16:00	¥40,000	¥35,000
Premium Private	9 hrs	Flexible	¥160,000	¥150,000

NISEKO PRIVATE OPERATING DATES: 1st Dec - 10th April. Full day lessons are only available during 14th Dec - 10th Jan & 15th - 28th Feb. PREMIUM PRIVATE OPERATING DATES: 13th Dec - 31st Mar.

Maximium 6 per lesson

Children under 7 age restrictions: 5-6 years old - 3 children max. 4 years old - 2 children max. 3 years old - 1 child max.

Ski/board rentals and lift passes are not included.

Subject to weather conditions and lift status.

Lessons are ski or board only and can not be mixed.

Off peak dates are 1st Dec - 13th Dec & 1st Mar - 10th April.

# Resort Guiding - Rhythm Rides



Are you an experienced rider but new to Niseko? Rhythm Rides offers Resort Guiding, the best way to discover the mountain by taking the guesswork out of where to find the best snow!

On this 6 hour day, you can explore the terrain available inbounds within Grand Hirafu, Hanazono, Niseko Village and Annupuri Resort. Tailored to your goals and ability level, Resort Guiding is the perfect way to get the most out of your time on the mountain with family and friends, as your expert guide leads the way.



110,000 JPY

For up to 6 people



- Guiding & touring end date is subject to spring snow conditions.
- This is an inbounds tour and therefore does not access the backcountry terrain accessible via the Niseko United or other gate systems.
- Suitable for those level four and above there is no instruction on this tour. Minimum age 7.
- As this tour is suitable for skiers and boarders to ride together, your guide is not allocated based on discipline.

# Backcountry Guiding - Rhythm Rides RHYTHM



Are you ready for an unforgettable backcountry experience in Niseko? Rhythm Rides offers liftaccessed backcountry guiding that will take you to remote backcountry terrain accessible via the resort. Our 6 hour tour is designed for intermediate and above skiers & riders. Your expert guide will tailor the day to suit your goals, and their local knowledge guarantees you find the best possible lines for the conditions that day.

We'll take you to the backcountry zones accessible through Niseko's famous gate system. The terrain can be reached using the lift infrastructure, with even more zones opening up if you're happy to do a short hike to the peak of Annupuri.



- Suitable for those with no prior experience in the backcountry.
- Includes avalanche safety equipment (backpack, beacon, shovel, probe) for each guest.
- There is no guarantee that gates will open each day as this is heavily dependent on the weather and conditions. If the gate system is partially open, the tour will still run and your guide will access the best snow and terrain available.
- It is not possible to rearrange the tour due to lack of 'powder' if the lifts are operating, and the gate system is open the tour will run.
- Guiding & touring start/end date is subject to spring snow conditions.
- Suitable for those high intermediate and above there is no instruction on this tour.
- The minimum age requirement for this tour is 14.

### Ski School





- **Exclusive Priority Lift Lanes in Niseko Grand Hirafu Resort**
- **All lessons in English by qualified international staff**
- **Maximum class sizes**
- **Y** Private on-snow Learning Areas, including three Magic Carpets
- **On-snow** kids facilities

# Kid's Lessons Age 3-6



- Ski Only (Snowboard lessons not available)
- Conveniently located at the Gondola Base
- Children must be a minimum of 3 years old on the day of the lesson
- Children must be toilet trained
- It is not possible to join the lesson if you arrive after check in closes at 9.30am
- All children are required to have a lift pass (not included in price)
- All children are required to understand and communicate in English
- Ski poles are not required until Black Ninja level
- Full day lesson includes lunch



TYPE	TIME	VALUE Nov 30 -Dec 15 Mar 1- Mar 31	REGULAR Feb 5 - Feb 28	PEAK Dec 16 - Feb 4
Full Day	9:00am Registration 3:15pm Pick Up	¥18,000	AING SOO	.4,000
Half Day	9:00am Registration 12:15pm Pick Up	* CON	7,000	¥19,000

**Ability Levels** 

# Kid's Lessons Age 7-14



- Children must be a minimum of 7 years old on the day of the lesson
- It is not possible to join the lesson if you arrive after check in closes at 9.30am
- All children are required to have a lift pass
- All children are required to understand and communicate in English
- Lessons are conducted at our Hirafu Gondola Base only
- Ski poles are not required until Intermediate level
- Full day lesson includes lunch



TYPE	TIME	VALUE Nov 30 -Dec 15 Mar 1 - Mar 31	REGULAR Feb 5 - Feb 28	PEAK Dec 16 - Feb 4
Full Day	9:00am Registration 3:15pm Pick Up	¥16,000	MING SC	10N <sub>70</sub>
Half Day	9:00am Registration 12:15pm Pick Up	¥12	¥14,000	¥17,000

**Ability Levels** 

# **Adult Group Lessons**



- Group Lessons for skiers and snowboarders from first timers to intermediate levels
- Conveniently located at the Gondola Base
- Ages 15 years and above
- Full and Half Day options available for both ski and snowboard
- Maximum 6 per class
- Exclusive magic carpet learning area for beginners
- Priority lift lane access for more skilled skiers and snowboarders



ТҮРЕ	TIME	VALUE Nov 30 -Dec 15 Mar 1 - Mar 31	REGULAR Feb 5 - Feb 28	PEAK Dec 16 - Feb 4
Full Day	9:00am Registration 3:15pm Pick Up	¥15,000	MING SC	ON 00
Half Day	9:00am Registration 12:15pm Pick Up	¥12,5 GL	+14,000	¥17,000

**Ability Levels** 

# **Adult Workshops**



Learn how to ride Niseko's famous deep powder when the conditions are at a premium. Learn the skills needed to ride off piste in deep powder, tackle steep runs, trees, and be guided to the best powder runs on the mountain. If the powder isn't available, enjoy a more technical focus and work on carving, moguls, trees and short turns.

- Explore the terrain park or ride the mountain with a freestyle focus.
- Maximum of 4 people per class.
- For advanced level skiers & snowboarders
- Ages 15 years and above
- Priority lift lane access to fast track you to the best runs on the mountain



Туре	Duration	Time	VALUE Nov 30 -Dec 15 Mar 1 - Mar 21	REGULAR Feb 5 COON 4
Full Day	6 hours	9:00am - 3:00pm	¥. CO	MING Substance
Lunch and lift pa	ss not included.			

**Ability Levels** 

### **Private Lessons**



- Available at both the Gondola Base and Family Base
- Flat rate for up to 6 people of similar ability
- Children and adult specialist privates
- Exclusive magic carpet learning area for beginners
- Priority lift lane access for more skilled skiers and snowboarders
- Full Day Privates can enjoy flexible start times and locations within Hirafu
- Lessons are continuous; full day privates require a minimum 30 minute break at your preferred time.
- Lift pass and lunch is not included in the prices.



**Ability Levels** 

## **Private Lessons**



Туре	Duration	Time	VALUE Nov 30 -Dec 15 Mar 1 - Mar 31	REGULAR Feb 5 - Feb 28	PEAK Dec 16 - Feb 4
Full Day Private	6 hours	Flexible start time from 8:30am - 10:00am	¥78,000	¥89,000	¥105,000
AM Private	4 hours	Flexible start time from 8:30am - 9.00am	¥62,000	¥70,000	Y33,000
PM Private	2 hours	1:30pm - 3:30pm		MING SO	00
First Tracks Private	1 hour	8.30am - 9.30am	GU	¥20,000	¥24,000
Twilight Private	2 hours	4.00pm - 6.00pm	¥23,000	¥26,000	¥31,000

Lunch and lift pass not included.

# Private Lessons & Concierge





Experience the pinnacle of winter sports instruction with Niseko Black Snowsports.

Established in 2012 as an extension of their renowned luxury travel and concierge services, Niseko Black offers an elite ski school experience. Their commitment to exceptional standards ensures personalized, high-end instruction for discerning winter sports enthusiasts.

Whether you're a beginner or looking to refine advanced techniques, Niseko Black's expert instructors will elevate your skills on the pristine slopes of Niseko.

## **Private Lessons**



SKI/SNOWBOARD LESSONS	Peak	Off-Peak
HALF DAY <b>AM</b> - 3hr Private Ski/Snowboard Lesson (includes <b>transfers</b> from chalet)	¥84,000	¥65,000
HALF DAY <b>PM</b> - 3hr Private Ski/Snowboard Lesson (includes <b>transfers</b> from chalet)	¥78,000	¥60,000
HALF DAY <b>AM</b> - 3hr Private Ski/Snowboard Lesson (meet on snow)	¥75,000	¥57,000
HALF DAY <b>PM</b> - 3hr Private Ski/Snowboard Lesson (meet on snow)	¥69,000	¥51,000
NIGHT SKIER/RIDER SPECIAL- 2hr Private Ski/Snowboard Lesson	¥48,000	¥36,000
Price is per lesson- Up to 4 people per lesson		

\*PEAK DATES\* Christmas: 18th Dec 2025 - 6th Jan 2026 CNY: 13th Feb 2025 - 22nd Feb 2026

# **Private Lessons**



GUIDING	<b>Peak</b> Christmas: 18th Dec 2025 - 6th Jan 2026 CNY: 13th Feb 2025 - 22nd Feb 2026	Off-Peak
Off-Piste Powder Guiding - Full Day - Lift Accessed (Niseko/Moiwa)	¥145,000	¥135,000
Off-Piste Powder Guiding - Full Day - Lift Accessed (Rusutsu/Kiroro)	¥155,000 / ¥165,000	¥145,000/¥155,000
Backcountry Touring- Full Day - Mt. Yotei	¥160,000	¥150,000
Backcountry Touring - Full Day (e.g.: Iwaonupuri/ Shiribetsudake/ Chisenupu	¥150,000 uri)	¥140,000
Introduction to Touring- Full Day (e.g.: Iwaonupuri/ Chisenupuri)	¥145,000	¥135,000
Avalanche Pack Rental  *Price is per lesson- Up to 4 people per lesson	+¥5000	

# Concierge





FULL CONCIERGE ¥195,000 / Day

One of our bi-lingual concierge available with a 9 seater vehicle from 8am to 9.30 pm - perfect for groups with a mixture of skiers and non-skiers (additional hours charged at ¥20,000/h)

### **Terms & Conditions**



### **Explore Niseko Private Transfers**



#### **Cancellation Policy**

48 hours before 100% cancellation charge 72 hours before 50% cancellation charge

#### **Flight cancellation**

- On the day: If the flight is canceled due to weather or equipment trouble, transfer will be charged as canceled on the day.

  <u>Unfortunately, refunds are not possible. We recommend that you use travel insurance.</u>
- Before arrival (the day before): If you contact us to cancel your flight due to bad weather or equipment trouble, we will accept changes, but we may change the dispatch time and vehicle type.

For more details please click here

### Rhythm Ski Rentals



- Cancellations of paid reservations made more than 48 hours prior to the rental start date will receive a full refund.
- Booking amendments made more than 48 hours prior to the rental start date will receive a balance refund in case of reduction.
- Cancellations/reductions of paid reservations within 48 hours will not be refunded. Instead, guests will receive store credit of equal value to the cancelled portion of the booking. Store credit will be valid for the current season, in any Rhythm Stores in Japan or Rhythm Online Store.

### **Terms & Conditions**



### **Rhythm Rides**



- Up until seven days prior, a full refund will be provided for any reason.
- From seven days prior until 48 hours prior a 20% cancellation fee will be incurred.
- Within 48 hours of the booked lesson/tour date a 100% cancellation fee will be incurred.
- Lift passes are not included with any lesson or guiding product. They are required to be purchased separately for the duration of the lesson or guided product, when accessing a resort area.
- No refund will be given for any unused portion of lift passes.
- Every full day lesson includes a 30 minute lunch break, this is required and can be taken at your leisure.



#### **Key points**

- Lift passes are obligatory and are not included in the lesson price. They are required for all lifts including the magic carpets
- Cancellations made up to 7 days prior to commencement of the lesson will receive a full refund
- Cancellations made between 7 days and 48 hours prior to the commencement of the lesson will incur a 20% cancellation fee
- Cancellations made within 48 hours of the commencement of the lesson will incur a 100% cancellation fee

### **Sky Station Private Transfers**



#### **Cancellation Policy for Sky Station Transfers**

14 days (starting from 00:00) prior 20%
7 days (starting from 00:00) prior 30%
6 days (starting from 00:00) to 24 hours prior 50%
Within 24 hours before the trip 100%

#### Arrival flight delay

1.If the flight number does not change the car will be dispatched according to the arrival time.

2.If your connecting flight changes, you must notify us direct to us, or through the airline staff.

Failure to notify us may result in your reservation being canceled as a no-show.

#### **Flight Cancellation**

(On the day: If the flight is canceled due to weather or equipment problems, the transfer will be charged as canceled on the day. Refunds are not available. We recommend that you purchase travel insurance.

Prior to arrival (the day before): If we are notified of flight cancellations due to bad weather or equipment problems, we will make new arrangements, but please note that during peak periods we may not be able to secure vehicles etc.

#### **No-Show**

If a customer cannot be accepted after more than 30 minutes at the domestic exit/ more than 60 minutes at the international exit, the staff will leave the area. Please note that this will result in a no-show cancellation.

#### **Holiday Niseko Price Disclaimer:**

While we strive for accuracy, the prices listed in this guide may not always reflect the most current rates. The correct and final price will be shown during your booking process. Please refer to the pricing displayed at the time of reservation for the most accurate information.